

## Leatherbound Limited Lifetime Warranty

### **Who is covered?**

The warranty is given to the original purchaser of the product.

### **What is covered?**

This warranty covers any defects in the workmanship or material in the course of normal use. Leatherbound will repair or replace products that have been proven to be defective due to defects in workmanship or improper material.

### **What is the duration of the warranty?**

All Leatherbound products (excluding clearance items) come with a lifetime guarantee.

### **What is not covered?**

This warranty does not cover:

- Damage caused by excessive stretching of the leather product or components
- Damage caused by rough or non-standard handling of products.
- Water damage.
- Any damage arising from other factors other than the workmanship of product or the materials used.

**IMPORTANT:** Items are expected to have a long life and any repairs they might need while in service are covered as stated above. Items will NOT be replaced for free after many years of wear and tear. How long the item lasts is dependent on the item's handling, care, and when the purchaser deems the item is no longer fit for use.

### **How to obtain warranty service?**

If you think your product is eligible for repair or replacement, contact Leatherbound via website or email by visiting [leatherbound.ink](http://leatherbound.ink) or sending an email to [support@leatherbound.ink](mailto:support@leatherbound.ink). You should state the issue clearly and include a picture if possible.

### **What Leatherbound will do:**

Assuming the product is eligible for warranty service, we will ask you to send the product to our studio by mail. We will provide the address at that time. We will not be responsible for damage or loss of product during shipping. We will then repair or replace the item and ship the item back to you.